

The Queen's Medical Center – West O'ahu opens *First week sees record numbers*

The response was overwhelming as pent-up demand for emergency and hospital services was finally being met in West O'ahu with the May 20 opening of The Queen's Medical Center – West O'ahu. The numbers prove it.

For the first seven days after opening, there were 940 visits to the Emergency Room, 126 inpatient admissions, and 51 inpatient transfers to The Queen's Medical Center on Punchbowl Street. This meant that on average, the Emergency Room saw 134 patients daily, while there were 18 daily inpatient admissions.

The response was so great that backup staff was brought in from the Punchbowl Street campus to help with the volume.

"The teamwork demonstrated both at The Queen's Medical Center – West O'ahu and The Queen's Medical Center –

"Our Queen's 'ohana is very grateful for the West O'ahu community's response and support, and every one of us at Queen's is committed to providing our patients with access to quality healthcare at a state-of-the-art facility."

— Susan Murray

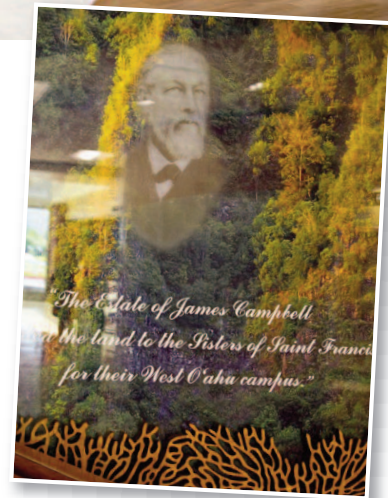


Punchbowl has been outstanding. We continue to work together to address issues such as staffing and



maintaining quality and safety, and ask for the public's patience as we grow along with the needs of the West O'ahu community," said Susan Murray, senior vice president of The Queen's Health Systems, West O'ahu Region, and chief operating officer of The Queen's Medical Center – West O'ahu. "Our Queen's 'ohana is very grateful for the West O'ahu community's response and support, and every one of us at Queen's is committed to providing our patients with access to quality healthcare at a state-of-the-art facility."

The Queen's West O'ahu campus is located at 91-2141 Fort Weaver Road, Ewa Beach. Services include those essential to a community hospital such as emergency room, inpatient and outpatient surgery,



imaging, cardiology and specialty clinics. The hospital has 80 beds and will increase up to 135 beds as volume increases.

For more information about The Queen's Medical Center, please visit www.queens.org.

Campbell Company and Campbell Family Foundation welcome Queen's West O'ahu

"The opening of The Queen's Medical Center – West O'ahu is a major milestone for Kapolei and the entire West O'ahu community," said Richard Dahl, president and CEO of the James Campbell Company. "The need was great, as the record numbers during the first week of service show, and we are grateful to The Queen's Medical Center for stepping up to fill this critical gap in the region's access to emergency and hospital services. We extend a truly warm welcome and our appreciation to all the dedicated people at Queen's West O'ahu."

Dahl co-chaired the capital campaign that raised funds for the renovation and expansion of the Queen's West O'ahu campus.

The James & Abigail Campbell Family Foundation helped to kick off the campaign with a lead gift of \$1 million, along with a \$200,000 donation by the James Campbell Company and its executives.

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— Richard Dahl

